

E-mail to our Customers

March 16, 2020

Subject: Novel Coronavirus (Covid-19)

Our management is monitoring the constantly changing developments of the Coronavirus outbreak. We're paying close attention to what the Centers for Disease Control, World Health Organization and local health administrators are saying. Currently knowing what we know, **we plan to stay open** and continue to provide quality affordable golf to our community. **We'll significantly alter our operations and provide a higher level of safety through every human contact point of our service.**

Three putts aside, it's common knowledge that being outdoors and playing golf are both great stress relievers. We also know that relieving stress and physical activity will boost our immune systems. It might be that with the right precautions and perhaps a little pre- and post- round modifications, golf might be an excellent antidote to our increasing fears of the coronavirus. And we believe that aside from being in your own home, the golf course is probably one of the safer places you could be.

We know it will be a communal effort to battle this virus but here's our commitment to you:

- **Check in at the Golf Shop** – We'll expedite your check in as much as possible. To minimize face time at the check in counter we ask that customers arriving in groups of 2 or more send one person in to pay for the group. We'll commit to sanitize and disinfect the check in area on an hourly basis throughout the day.
- **Walking /Golf Carts and Golf Course** – It is obviously easier to keep "social distance" if you're walking the golf course. But if you ride, we'll would ask that family and friends ride together and we'll allow single golfers to ride by themselves. The idea is to stay out of "gimme" range of strangers. We'll be removing the sand/seed bottles from each cart but leave the ball/club washer. Ball washers on the tee boxes have been removed from the golf course. Rakes have been removed from bunkers. Golfers can pick up their ball in the bunkers and smooth out a spot and replace the ball. We'll mechanically rake bunkers every morning to keep them as smooth as possible. Our plan is to power wash, disinfect and sanitize each cart in between rounds, including flushing and disinfecting each club/ball washer.
- **Food & Beverage** - The Pub will no longer be full service. To limit human interaction, we'll only have the snack bar/restaurant portion of our operation open. You can come to the counter and order food and drink and our employees will prepare it and serve it to you on a "To Go" basis only. We'll ask what condiments you want and provide them with the food. The Hot Dog condiment station and the free popcorn will not be available. Seating will be limited and only paper plates, disposable utensils and plastic cups will be provided. It would be appreciated if you sit on the outdoor deck or take your food and drink out on to the golf course with you.
- **Driving Range** – Balls will be dispensed in the golf shop and the ball dispenser and tokens will not be in use. If you have tokens already, bring them in the golf shop and we'll provide balls. Golf balls and buckets will be cleaned between customers. Please leave your range pail in the bin on the range tee and don't return it to the ball dispenser area.

- **Cleaning and Sanitizing** – There will be a heightened frequency of disinfecting high touch areas such as restroom sinks and basins, door knobs, counter tops, dining tables, etc. It is our intention that if it's touched we will wipe it with disinfectant.
- **Staff** - Our employees are committed to use common sense and best practices including hand washing, non-contact greeting, social distancing and high levels of personal hygiene.

What you can do to help yourself and everyone else at the golf course:

- No high fives and 18th hole handshakes...try an elbow, foot bump or golf club tap.
- Putt with the flagstick in.
- Find extra space in your golf bag for hand sanitizer and use it frequently.
- Keep your distance from groups outside your own and remember “social distancing” of at least 6 feet.
- Please don't tee it up if your feeling sick. We love the game, but don't put someone else at risk.
- Keep your cellphone where it's not directly on the cart dashboard or cubby. Keep your phone on person and wipe it down with frequency.
- Get in, get out and keep your visits in the clubhouse to the least amount of time as possible. Check in, use the restroom or snack bar but do it quickly.
- If you want to hang out, sit on outdoor patio and keep your distance from strangers.
- Please don't wet your golf towels in the rest rooms. There will be a bucket of water with sanitizer on the first and tenth tees. Dip your towel in the sanitized water and ring it out...please don't put your hands in the water.

The health and well being of our customers and employees is our single highest priority. We'll continue to watch the coronavirus crisis with the intention of doing what's right for the safety of all of us. We truly appreciate your help and understanding during this very difficult time.

Play golf, it's good therapy for all of us right now!

Sincerely,

Mike Mazzaferri & Staff