



## UPDATE on April 30, 2020

Subject: Novel Coronavirus (Covid-19)

Thanks to Governor Sisolak's directive of April 29, 2020 golf may re-open to the public on Friday May 1<sup>st</sup>.

Our management is monitoring the constantly changing developments of the Coronavirus outbreak. We're paying close attention to updates from Nevada Governor Steve Sisolak, the Centers for Disease Control, the World Health Organization and the Washoe County Health Department. **We've significantly altered our operations and will provide a high level of safety through every human contact point of our service.**

Three putts aside, it's common knowledge that being outdoors and playing golf are both great stress relievers. We also know that relieving stress and physical activity will boost our immune systems. It might be that with the right precautions and perhaps a little pre- and post- round modifications, golf might be an excellent antidote to our increasing fears of the coronavirus. And we believe that aside from being in your own home, the golf course is probably one of the safer places you could be.

**We know it will be a communal effort to battle this virus but here's our commitment to you:**

- **The Clubhouse is CLOSED to all golfers**
- **Check in at the Golf Shop** – We're currently checking in at the golf shop window. We'll expedite your check in as much as possible. To minimize face time at the window we ask that customers arriving in groups of 2 or more send one person to the window to pay for the group. We'll commit to sanitize and disinfect the window area with very high frequency.
- **All over the Premises - "SOCIALY DISTANCE YOURSELF"** Please use common sense and keep separation from other golfers.
- **Walking /Golf Carts and Golf Course** – It's obviously easier to keep "social distance" if you're walking the golf course. But if you ride, we'll ask that golfers ride solo unless they're from the same household and then you may ride together. We've removed the sand/seed bottles from each cart. Cart mounted club and ball washers are still in use. Our plan is to power wash, disinfect and sanitize each cart in between rounds, including flushing and disinfecting each club/ball washer.
- **On Course** - Ball washers on the tee boxes have been removed from the golf course. Rakes have been removed from bunkers. Golfers can pick up their ball in the bunkers and smooth out a spot and replace the ball. We'll mechanically rake bunkers every morning to keep them as smooth as possible.
- **Food & Beverage** - The Pub will be open for "To Go" orders only with just a few menu items. To limit human interaction, we'll only have one point of access at a window on the

patio. You can come to the window and order food and drink on a “To Go” basis only. We’ll ask what condiments you want and provide them with your food. The Hot Dog condiment station and the free popcorn will not be available. Food and drink orders will be served on paper plates, disposable utensils and plastic cups only. We’d appreciate if you take your food and drink out on the golf course and don’t congregate on the patio.

- **Driving Range** – Balls will be dispensed at the golf shop window and the ball dispenser and tokens will not be in use. If you have tokens already, bring them to the window and we’ll provide balls. Golf balls and buckets will be washed and sanitized between customers. Please leave your range pail in the bin on the range tee and don’t return it to the ball dispenser area.
- **Cleaning and Sanitizing** – There will be a heightened frequency of disinfecting the Pro Shop window area and The Pub window. It is our intention that if it’s touched we will wipe it with disinfectant.
- **Staff** - Our employees are committed to use common sense and best practices including hand washing, non-contact greeting, social distancing and high levels of personal hygiene. Gloves and masks are recommended and available to all our staff.

**What you can do to help yourself and everyone else at the golf course:**

- No high fives and 18<sup>th</sup> hole handshakes...try an elbow, foot bump or golf club tap.
- Putt with the flagstick in. Cups are inverted, do not touch the flag.
- Find extra space in your golf bag for hand sanitizer and use it frequently.
- Keep your distance from groups outside your own and remember “social distancing” of at least 6 feet.
- Please don’t tee it up if you feel sick. If you’ve already checked in and are not feeling well we’ll refund your fees. We all love the game, but don’t put someone else at risk.
- Keep your cellphone where it’s not directly on the cart dashboard or cubby. Keep your phone on person and wipe it down with frequency.
- We prefer that you walk and if not that you ride as a single.
- Please don’t “hang out” at the Pro Shop or The Pub window. keep your distance from strangers.
- Please don’t wet your golf towels in the rest rooms. There will be a bucket of water with sanitizer on the first and tenth tees. Dip your towel in the sanitized water and ring it out...please don’t put your hands in the water.

**The health and safety of our customers and employees is our single highest priority.** We’ll continue to watch the coronavirus crisis with the intention of doing what’s right for the safety of all of us. We truly appreciate your help and understanding during this very difficult time.

Sincerely,

Mike Mazzaferri & Staff